

SCORE Program Manual

2022

FREQUENTLY ASKED QUESTIONS (FAQS)

What is the SCORE Program?

SCORE is an energy efficiency program designed to assist SWEPCO's school customers to reduce peak electric demand and annual energy usage by providing access to technical knowledge, energy assessments, and financial incentives to improve the efficiency of their buildings.

Who is eligible to participate in SCORE?

Please see the "Program Eligibility" section of this Program Manual for exact details. In general, SCORE is offered to all SWEPCO K-12 schools, colleges, and universities.

What does the Program cost?

Partners PAY NOTHING for participating in the SCORE Program. SWEPCO provides all of the support and incentives for the Program. THE FINANCIAL INVESTMENT ANY PARTNER MAKES IS FOR THE ENERGY EFFICIENCY MEASURES THEY INSTALL IN THEIR FACILITIES.

What incentives are available through the program?

The SCORE Program offers both cash and non-cash incentives to Partners in order to assist with a specific organization's needs. Financial incentives may be available for energy efficiency projects, depending on the budget available at the time of your Project Application Form submission. Other program services, such as technical assistance and communications support, are made available according to the needs of each Partner.

How does a customer enroll in the Program?

An eligible customer may participate in the Program by submitting a Memorandum of Understanding to the Program Implementer. Please see the "Program Enrollment/Contacts" section for additional details. Also, a sample MOU is included in the "Appendices" section.

What are the next steps after initial enrollment in the Program?

Program Implementer (CLEAResult) will contact Partner to discuss what, if any, technical assistance is needed to identify energy efficiency projects.

- a) CLEAResult and the Partner work collaboratively to appropriately characterize potential energy efficiency projects, including estimated electric demand (kW) and energy savings (kWh).
- b) Partner selects projects for the current program year and works with CLEAResult to prepare a Project Application Form detailing the scope and timeline of each individual project.
- c) For projects retrofitting or replacing existing equipment, CLEAResult will conduct a pre-installation inspection at the project site prior to the Partner submitting the Project Application Form. The pre-installation inspection is REQUIRED for ALL retrofit projects. New construction projects do not require a pre-installation inspection.
- d) Assuming the Partner passes any requisite pre-installation inspections, Partner then submits a completed/signed Project Application Form to the Program Implementer.
- e) CLEAResult reviews Project Application Form(s) for accuracy and reserves incentives according to estimated reductions in peak electric demand (kW).
- f) The Partner completes the energy efficiency project.
- g) The Partner notifies CLEAResult that the project is completed. Please note that all projects that are to receive a financial incentive from the 2022 SCORE Program must be completed by November 1st, 2022 in order to allow time for verification of the project.
- h) For all projects, CLEAResult will conduct a post-installation inspection at the project site.
- i) CLEAResult communicates final project savings/incentive amounts with the Partner via a Project Completion Report.
- j) CLEAResult follows up with the customer regarding future energy efficiency projects.

Who decides what energy efficiency technologies to install and who installs them?

The participants decide what energy efficiency measures to implement and how they are implemented. The Program Implementer offers only improved access to assistance for identification and evaluation of energy efficiency opportunities. The Program Implementer does NOT provide any installation of energy efficiency measures.

How are energy efficiency opportunities determined?

SCORE works with each Partner to assess energy efficiency opportunities in both existing facilities and with new construction projects using a combination of facility walkthrough's, energy performance benchmarking analysis, and staff interviews.